

Our pledge to you

As your patient-centered medical home, we pledge to do our best to provide you with quality healthcare. This includes the right care, at the right time, for the right cost.

Care after hours

As your medical home we know you best, and are available 24/7. If you call when the practice is closed and have an emergent issue that can't wait until the next business day, you have the option to contact an on call provider.



Scope of services

We want to be able to serve all of your needs. Some of our most common services include:

- Acute illness
- Care coordination
- Chronic disease management
- Community resources
- Medication management
- Preventative care
- Specialist referral management
- Wellness exams
- Vaccinations/immunizations



Placing you at the center of your care.

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What is a Patient-Centered Medical Home?

A Patient-Centered Medical Home (PCMH) is a model of care that focuses on placing you, the patient, at the heart of all medical decisions. By adopting this approach, we commit to providing care that is centered around your needs, preferences, and well-being.

What are the Benefits of a Patient-Centered Medical Home?

With a Patient-Centered Medical Home, you can expect:

- Easier access to care
- Seamless coordination with specialists
- Higher-quality care
- Active involvement in your healthcare decisions
- A focus on overall wellness
- Effective management of chronic conditions

We coordinate with specialists, behavioral health services, home health agencies, and hospitals, ensuring appointments are made and everyone has the necessary information. We also monitor the quality of care to ensure you receive the best treatment.



Your care team

Your care team collaborates to ensure consistent, effective care. Together with care managers, they help you set regular health goals for a healthier lifestyle.

As partners in your care, here is what we need from you:

Active communication

Share your medical history, participate in decision-making and ask questions!

Engage in pre-visit planning

Bring questions and concerns to your appointment.

Adhere to treatment plans

Follow your treatment plan, monitor progress, and report any issues.

Advocate for Your Health

Know your rights, use available resources, and provide feedback.

Schedule visits

Keep up with regular check-ups, vaccines, and screenings to stay healthy.

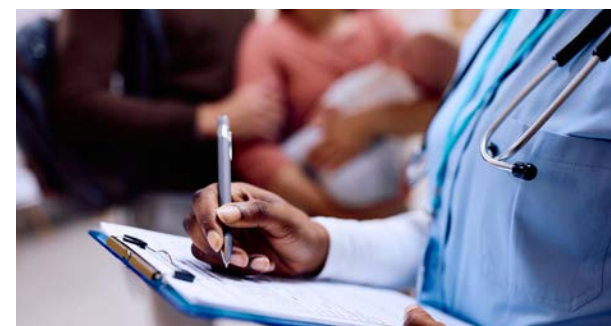
Keys to a successful partnership We will:



Remind you of upcoming tests and prompt you to complete them before appointments for better care.



Discuss your health goals and involve you in planning your care.



Provide a written care plan and offer multiple ways to communicate (in-person, phone, email).