

Everything You Need To Know About...



Who is Answer Health?

- West Michigan's largest network of independent physicians.

What can they do for me?

- Help you identify and work towards your healthcare goals.
- Share resources and information for cost effective healthcare.



What is Care Convene?

- Care Convene is an app that not only helps with virtual healthcare, but a long-term solution to help manage chronic conditions.

Why do I care?

- Answer Health coaches use the Care Convene App to make taking care of your health easy.
- Care Convene can help manage your health better with:
 - A personal RN Healthcare Coach
 - Simple Text-a-Visit™ to schedule telehealth video visits
 - Health Assessments/Reminders for chronic conditions
 - Health Journaling
 - And a Personal Health Record



Give It A Try!



Step 1:

Download the Care Convene App. (Instructions on the back)



Step 2:

Reach out to your Healthcare Coach.

Note: If you do not reach out, a coach may reach out to you!



Step 3:

Together with your Healthcare Coach, make a plan to tackle your healthcare struggles.



Step 4:

Receive text reminders from your Healthcare Coach for your chronic conditions.



Step 5 & Ongoing:

You are not alone! Feel more in control of your health with the ongoing guidance of your Healthcare Coach.

How Do I Get The



care convene

App On My Phone?



Step 1:

Download the Care Convene App:

Search the Apple App Store or Google Play for Care Convene.

Step 2:

Register on your mobile device:

Open the Care Convene Patient App. Click Register Now, complete all fields.

PROVIDER CODE: answerhealth

Step 3:

Open Your Email:

Look for an email from Care Convene. Open the email and click "Verify my email address."

Step 4:

Log In:

Open the Care Convene app and enter you email and password to log in.

Step 5:

Start Visit:

Schedule a meeting or call your RN Healthcare Coach.

How do I access an Answer Health Healthcare Coach?

Answer Health Healthcare Coaches can be reached between the hours of 8:30am and 5:00pm Monday – Friday, by phone at (616) 552-1508, or, at any time, a member can schedule a visit by downloading the CareConvene App.